



Quality Policy 2022

Here following the topic points for the Quality Policy:

- Fully Customer Satisfaction Supplying Product and Service that satisfy Customer expectations and their Specific Requirements (CSR) in terms of Quality, Price e Delivery Time;
- Improve the working area, with environmental and safety rules respect;
- Quality System Implementation & Maintenance according to IATF 16949: 2016 and ISO 9001: 2015
- Continuous improvement in technological innovation;
- Excellence in product quality and service;
- Flexibility to the different market changes and demands;
- International standard respect;
- Defect prevention by AIAG tools (ex. FMEA)
- Risk evaluation approach - (Risk-Based Thinking);
- Quality responsibility extended to all company levels;
- Continuous training for all workers;
- Availability of quality records to assure product/process compliance;
- Continuous monitoring of customer service, to obtain its improvement;
- Assure the availability of resources and information necessary to support the operation, monitoring, measurement, and analysis of business processes;

Furthermore, the General Management includes the Quality Policy with the following targets:

- Achieve and maintain quality performance levels for major Customers through:
 - reduce Customer & internal claims;
 - implementation & maintenance a Problem-Solving approach that support the corrective and preventive actions identification to Target = Zero Defect (Continuous improvement);
- improve Business opportunities Management through the optimization of the Feasibility Analysis and APQP;
- increase Maintenance Efficiency through structured analysis and actions.

Date: 22/02/2022

Approved by General Management

Casolin Roberto

Gen. Manager

A handwritten signature in black ink, appearing to read 'Casolin Roberto'.